

KENEZA - CUSTOMER SERVICE APPRENTICESHIP

STONEBRIDGE, BRENT



“I have learnt a lot and am picking up new things quickly”

“I am not treated any different as an apprentice and feel very much part of the team.”

“I definitely would like a career in the construction industry”

Keneza has always lived in Brent and is proud to also raising be raising her daughter here. She applied for the Customer Service Apprenticeship role which she found through Brent Works. Following the successful interview process Keneza started on site at the Hillside and Milton Avenue Project in December 2020.

The Project

Higgins are completing the design and build of 73 mixed tenure new homes and one retail unit with new public open space linking the two sites. The Hillside site will consist of 51 one, two and three bedroom apartments, across two blocks, up to seven storeys high, with a roof terrace on both blocks. The Milton Avenue site will feature a terrace of twenty two, four bedroom, and three storey townhouses.

Background

Keneza studied Business Admin & Retail level 1 at Harrow College and then progressed on the level 2 with an employer. During lockdown she has learnt to be more patient, by juggling motherhood, both teaching her daughter by doing different activities together and managing work. Before working with Higgins Partnerships Keneza was working for a beauty company but was eager for a change in career and wanted to do something that would challenge her.

On site

“Initially I was a bit worried and nervous about the role and being a women in construction, but everyone has been extremely friendly and supportive. The skills I have gained during my time her has been multitasking, communication skills, time management, and organisational skills to manage my workload. The team are very helpful and 100% supportive in my development.

Future Goals

I like the direction my career is going in and really enjoy getting up every day to come to work, so I definitely would like a career in the construction industry and I'm excited to learn more.

Partnership working

Higgins are pleased to be working in close partnership with Brent Works to attract talented local people to become part of the team for the project. Keneza is already a great asset to the business, and brings a wealth of local knowledge and a real enthusiasm to develop in the role.